



Caring for your environment

Considerate Charter

Considerate Hoteliers are committed to abide by the following :

- Protecting and improving the environment locally and thereby nationally and globally by taking action to achieve each of the objectives of this Considerate Charter of the Considerate Hoteliers Association
- Implement management systems, education, training and communications that ensure guests and staff are able to minimise any environmental impact.
- Comply with all relevant environmental law and regulations.
- Ensure that long-term costs and long-term environmental benefits are taken into consideration when planning projects and placing contracts.
- Adhere to the Considerate Social Responsibility Statement (**CSR**) - as listed below.
- Support committee action to disqualify membership in the event of a persistent failure by a member to comply with current environmental legislation and objectives of membership

The Considerate Social Responsibility Statement

Considerate Hoteliers will use their best efforts and endeavours to achieve the following:

AIR

- Minimise atmospheric pollution.
- Minimise vehicle use and fuel consumption.
- Promote non-polluting methods of transport.
- Ensure clean air in the working environment.
- Ensure hired transportation complies with the code of practice of The Bus and Coach Council.

WATER

- Prevent water pollution.
- Reduce water consumption.
- Recycle grey water
- Harvest rainwater wherever possible

LAND & HABITATS

- Protect and enhance planting, landscapes, habitats and open spaces.
- Conserve and enhance conditions for wildlife.
- Ensure land is not contaminated.
- Maintain grounds to optimum standards of biodiversity.

ENERGY

- Minimise energy consumption.
- Use renewable energy sources.
- Install energy management systems wherever possible to reduce consumption.
- Provide efficient building insulation to prevent heat loss.
- Consider carbon offsetting.

BUILT ENVIRONMENT

- Minimise the impact on the environment of buildings, structures, highways and construction.
- Maintain a high standard of cleanliness both inside and outside the hotel.
- Enhance hotel appearance with hanging baskets, planters and trees outside and plants inside.
- Assist in keeping the area in the vicinity of the hotel clean.
- Encourage guests and staff to keep our cities, towns and villages clean.

ACCESS & MOBILITY

- Maximise accessibility and mobility to and within the property with the minimum environmental impact.
- Comply with all current legislation concerning disabled people and give every consideration to the disabled, elderly and infirm.

NOISE

- Minimise the impact of noise.
- Where noise is unavoidable ensure it does not occur during unsociable hours.
- Ensure transportation noise is minimised.

WASTE & RECOVERY

- Reduce waste.
- Re-use waste that cannot be reduced.
- Repair what can be repaired.
- Recycle what cannot be re-used.
- Recover resources from waste.

RESOURCES, FOOD & MATERIALS

- Minimise the use of materials.
- Purchase products with the least environmental impact (Ref: Green Source).
- Use recycled products.
- Support local food, suppliers and services.
- Purchase food in season. Give menus a sense of place.
- Purchase goods/products from sustainable and ethical sources.

HEALTH, SAFETY & PERSONNEL

- Comply with current legislation on health and safety.
- Ensure working practices maximise ability to safeguard welfare of guests and staff.
- Ensure staff receive a fair day's pay for a fair day's work.
- Ensure personnel policies are clear, transparent and available to staff
- Ensure staff understand their obligations.

GENERAL

- Take action to prevent and reduce crime and anti-social activity.
- Support the work of relevant environmental bodies both nationally and globally.
- Give practical support to charities for the homeless to reduce the impact of homelessness.

There is Corporate Social Responsibility. There is Considerate. They are one and the same.